

Customer Information:

First Name _____ Last Name _____ Date MM / DD / YYYY
 Home Phone (____) - ____ - _____ Address: _____
 Work Phone (____) - ____ - _____
 Mobile (____) - ____ - _____
 Email _____ @ _____ . _____
 How Did You First Hear About Us _____

WOF#: _____
 QB#: _____

Note: The more detailed this form is filled out the more accurate we can solve the issue and the faster we can get in touch with you if there are some issues.

Would you like to be notified of important computer events e.g.: Virus attacks, Spam, Scams, Hardware Alerts,...

Problem Description:

No Backup Required INT

Password: _____

Describe Problem(s)	What Software Do You Use?	What Do You Use Your Computer Mostly For?	What Are Your Concerns?

- Free Inspection _____ \$ Free
- Basic Reinstall _____ \$65.00
- Basic Reinstall Plus _____ \$95.00
- Software Assurance _____ \$45.00
- Software Assurance Plus _____ \$65.00
- Deluxe Reinstall _____ \$349.99
 Price Includes Laptop Rental
- Backup Solutions _____ \$79.99
- Home Backup Solution _____
 Software _____ approx. \$40.00 - \$120.00
 Setup / Training _____ \$100.00
 Storage Media _____ between \$30 - \$199.99
- How Long To Keep On site (No Charge for 2 Weeks)
- 1 Month _____ \$9.99
- 3 Month _____ \$19.99
- 12 Month _____ \$79.99
- External Options
- Cloud Drive Setup _____ \$29.99
- HDD 500 GB _____ \$99.99
- Your External _____ \$19.99

- ### Application / Software Reinstall (Software you own)
- Easy _____ \$9.99
 - Medium _____ \$29.99
 - Advanced _____ \$79.99
 - Outlook _____ \$39.99
 - FireFox _____ \$9.99
 - Accounting Software _____ \$39.99
 - iTunes _____ \$19.99
 - MS Office (Does not include Outlook) _____ \$19.99
 - Other _____ \$ _____
 - Windows 7 _____ \$199.99
 - Priority Same / Next Day _____ \$249.99
 - Rental _____ \$50.00

Some Updates Might Not Be Applied Because Of The Nature Of How Updates Are Applied After A Reinstall. They Will Usually Become Available To The System Within A Short Period Of Time After Reinstallation. This Is Out Of Our Control.

Total For Services Selected: \$ # of Items

Invoice Information:

Item	Qty	Description	Cost	Sub Total
			\$	\$
			\$	\$
			\$	\$
			\$	\$

<p>NOTICE: With any type of repair there is an inherent risk of data loss. Please initial here indicating you understand the risks.</p>	<p>SIGNATURE _____</p> <p>DATE _____</p>	<p>Sub Total \$ _____</p> <p>HST (13%) \$ _____</p> <p>Total \$ _____</p> <p>Deposit \$ _____</p> <p>Balance \$ _____</p>
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Please Call Before Coming To The Store To Pick Up Your Computer